

For: State and County Offices

Temporary Reduction in Services in St. Louis, Loan Operations Division (LOD)

Approved by: Deputy Administrator, Farm Loan Programs



1 Overview

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Background

USDA settled a class action civil rights court case that requires St. Louis, LOD, to place priority on processing Civil Rights (CR) settlement agreements. This **may** cause some normal services to be reduced or suspended from October 12, 1999, through December 15, 1999.

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Purpose

This notice provides information and guidelines on services that LOD will continue to provide without disruption.

C

Contact

If there are any questions about this notice, call Glen Richter, LOD, at 314-539-3912.

<p>Disposal Date</p> <p>January 1, 2000</p>	<p>Distribution</p> <p>State Offices; State Offices relay to County Offices</p>
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Notice FLP-85

2 St. Louis Finance Office Services

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Continuation of Service

LOD will continue to provide, without disruption, the following services:

- emergency loan cost checks
 - guaranteed loan disbursements
 - obligation disbursement checks
 - statement of accounts requiring legal action
 - treasury and internal administrative offset refunds
 - any other service related to a legal action that requires immediate attention.
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Reduction in Services

LOD will continue providing the best service possible. Periodic disruption of less critical loan services may occur, depending on the volume of CR settlement agreements received.
