

MAC REQUIREMENTS, ISSUES, PROBLEMS AND NEW SOFTWARE

2/24/03

Item	Ticket #	ISSUE, PROBLEM OR NEW SOFTWARE	PRIORITY	CURRENT STATUS	Problem Type
183		Lenox Irby from help desk received an error when he tried to access the Update Unprocessed Loans problem. No one has ever reported this from the field. Programmer will look into but does not appear to be a problem for the field.	A		ADMIN
233	315579	Distressed/Delinquent Servicing (AGCREDIT) The new activity codes were recently released. They can be entered on Screen UAA36202, but when you try and pull up a list of codes from Chart IX on Screen UAB96202, they do not appear.	A		AGCREDIT
234	315614	1951-S History Report - UAA395-R001 1951-S History Report has a printing problem. It does not page break properly causing an activity to only show the activity and not the outcome. The next page does not show the outcome either. Need to revise the report to page break leaving an inch at the bottom of the page and not breaking between an activity. Also at the same time, leave an inch at the top of the page. Users have to have room at the top to punch holes and file report in the Borrower's case file.	A		AGCREDIT
78		Change Lender Branch Number to 3 digits. MAC was changed with RIs 478. Still need to change mainframe files.	A	8/09/02: Finished unit testing of mainframe part. System/36 part of project went out in rls 478.	Application
187		Problem with Fund Code field on Screen UAA20601. Users receive an error message when they try to enter an application with Fund Code 98, Indian Land Acquisition. The Assistance Type Code of 42 is allowed based on Fund Code 98, but for some reason the fund code is not allowed once the user presses enter. Revise this screen or field to accept Fund Code 98 and also revise the help screen to add 98 as a valid Fund Code to select from. This is a current problem in Idaho as they cannot enter an application dated Sept. 2002.	A	Acceptance Testing	Application
196	299508	Guaranteed Application Process. Problem Detail: WLS 1024 Assessment is generating automatically for guaranteed applications. Assessments are not required for guaranteed loans. WLS 1024 should only be generating for direct loans. (Problem occurring nationwide)	A	Acceptance Testing	Application
217		Add a field to the Application Screen to indicate the reason the application has been rejected. Kathleen will be providing reason codes.	A		Application
117		Assumption Problems - (1) Currently on a same rates and terms assumption, it is displaying the Original Loan Amount instead of the Loan Amount. (2) Except on List of Applications Screen, UAA20201 and UAA21310, always display the amount being assumed. The Update function seems to have the problem. If the amount assumed is not available yet for UAA20201, then show the proposed loan amount. (3) Change the header "Original Loan Amount" on screens UAA21305, UAA21307, UAA21302 to read Note Amount. (4) Do not require a type of assistance for same rates and terms assumptions or new rates and terms assumptions on the application screen or any other screen involving assumption. (5) Repayment Period on UAA21310 for Same rates and terms should display the repayment period of the note being assumed from the transferor. (6) Revise specs to allow the 1940-1 to print without an approval date like the direct loan processing allows. (Specs were e-mailed to T. Brown 3/1/02)	A	Acceptance Testing	Assumption
214	309499	MAC will not allow a guaranteed assumption application to be entered. The user can put the application in okay, but when they get to loan processing, it requires fee purpose codes, etc. which is not always applicable for assumptions. The application is required to be entered for tracking and workload purposes.	A		Assumption
37		Revise the Add Past Debts Screen to record both the loan and the original loan information. Similar to Input System. Also add 2 fields to the input system and the revised past debts screen - bankruptcy indicator and assumption date. Allow for all loans, both downloaded and entered in MAC through Past Debts and loan application, to be seen and original information updated. Add an identifier on the BBI screen outstanding loans, of BNK if the bankruptcy indicator is Y. Show this on the far right of the page. Reason for Change: Once the user enters the past debt, they cannot enter the original loan information here or through the input system. It is then always treated as an original loan, which it may not be. This causes term limits to be incorrect. Also, the assumption date is needed to figure term limits and the bankruptcy indicator is needed for servicing purposes.	A	In Development	BBI
64	227355	Add equity records to list of loans to tie Deeds of Trusts/Mortgages to. Indicate at the side of the equity record loan number that it is an equity record (er).	B	Ready for release when In-Lieu process is released.	BBI

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204		a) Modify Basic Borrower Information screen UAA60501 to show up to 3 race codes. Add field "Ethnicity" to screen. b) Modify program UAA216 (which prints the 1940-1 form) to perform a priority sequencing for the race code. c) Modify Race Code Report to perform a priority sequencing for the race code same as 1940-1	A	12/20/02: Completed coding and unit testing. Ready to be turned over to A/T when item 216 is completed.	BBI
216		Add a field to the Basic Borrower Information screens (UAA60501 and UAA20401) that indicates that the borrower has been allowed a 2 year extension on their Direct OL term limit. If the extension indicator is "Y" then add 2 years to the Direct OL limit. A field will need to be added to the A.UA.BBI file. The field will be added in Position 136, after ORG-SEX-CD.	A: do before #217	In Development	BBI
69		After the process is completed to upload the LND and LNG files to the mainframe, run a report to analyze the data between the APP file and the LND and LNG files. A report needs to be created to show which applications are not tied to a loan and which loans do not have an application tied to them. After seeing the results of this report it will be determined if further work needs to be done on the files.	A	1/14/03: Completed work on project & e-mailed results of comparisons to Terry Brown and Kim Depasquale.	Data
70		The debt forgiveness screen under the Basic Borrower Option does not reflect the correct amount of writeoff in all cases. The same is true for Report UAA922-R001. I believe it is a data problem and how we are getting it from the FOCUS file and converting it into MAC. It has been a problem since day 1 of MAC.	A	10/9/02: The necessary changes have been made to the mainframe software. A new, full download of the Focus DSTH database is needed to correct records in the counties. Anne spoke to M. Hanover about this but no analysis of what has to occur in MAC has been done.	Data
201	299855	Butler,MO The Unduplicated Caseload Report shows "No Name/Addr Record" for borrowers they say are on the Name and Address. From researching this problem, it is not a report problem, it is a problem with these borrowers not being identified in the MAC N&A for some reason.	A	12/11/02: Kim's research determined that this is not a report problem. The process that pulls these borrowers from the S/36 Name and Address file to the MAC Name and Address file needs to be checked to make sure it is picking up everybody it should, however.	Data
218		Loan Close Interest Rate and Type correction process.	A	Acceptance Testing	Data
121	308631	Modify program UAB971 to check the application package ID when matching applications. This program was run for the initial download of the GLS Applications. Due to the GLS application download being stopped, this job will need to run again when the download is started back up.	A	Beta Testing in Illinois	Download
124		Revise the initial GLS Application Download Process (UAB971) to incorporate as a record matching test the same test used in the UAB973 ongoing GLS Application Download Process.	A	Beta Testing in Illinois	Download
141		Program UAB973 - GLS Application Download Modifications need to be made because the Package Level GLS record with a 99 in the Fund code with only have data in the first 2 positions of the Application Package ID.	A	Beta Testing in Illinois	Download
192		Modifications to GLS Application Download programs UAB971 and UAB973. Modifications are necessary for the restart of the GLS Application download process.	A	Beta Testing in Illinois	Download
202		GLS/PLAS Download Process - GLS Loan Record Process Correction	A	Acceptance Testing	Download
130		The record length of the Partial Sale File (AUAPTL) is being changed. Need to create a one-time program to reformat file. Change UAABLD procedure. Edit and recompile any programs affected by this change. The finance office changed the record length of the data from PLAS. Need to be compatible.	A		File

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230	315325	Graduation Review and Graduation Review Report. Report Problems - Weird things are happening with report. I have 2 borrowers who graduated, but for some reason shows a Graduation Review Reason Code and the reason not to graduate. Don't know where this came from unless it came from a previous review. I have 4 other borrowers that were not asked to graduate, but the report shows information in the graduation fields but they are another borrowers information. Same information in all 4 borrowers. Graduation Review Process - I edited the date on one borrower and instead of changing it, it created another review with the new date and kept the old review. The system should have automatically deleted the old review and created a new record with the new date. There is also no way to delete a review. I have 1 borrower that was used as a test and needs to be deleted. And now another borrower review because of the duplicate review when the date was changed needs to be deleted.	A		GRD
224	312713	Input System - Co-Borrower Option Problem Detail: Receive an error message after accessing the Co-borrower option in the Input System and selecting cmd5 on Screen UAE40302 to accept changes. The additions and changes take affect okay, just get this message. If you enter a 3, it takes you to Menu UAE002. Input-Output // UAE400,PD.FMCRD SYS-1627 Options (23) Cannot delete physical file A.UA.COA...	A	Acceptance Testing	Input System
228	314227, 310301	Input System - Problem Detail: (1) From the Basic Borrower Menu, once you select a loan from Screen UAE10101 and update the loan or cmd7, it takes you to UAE30101 Cost Item Information Screen. This is incorrect. It should take you back to the same screen you selected the first loan off of. The same is true when you select Option 2, Direct Loan Information, it gives you the list of loans, but once you select the loan and update it, it takes you to UAE30101. (2) The same screens, UAE10101 and UAE30101 do not show the correct Loan Date. It looks like it is showing the current system date. Once you select a loan, the loan detail screen is correct and shows the correct date. Need to fix to show the Loan Closing Date. (3) Screen UAE20201 will prefill the Loan Type SS, but it does not recognize it and therefore will not update. SS is a new loan type since the input system was developed and should be updated to recognize ALL loan types. It could be changed to look at the loan type table, that way it would get all loan types.	A		Input System
231	315387	Input System - Cost Item Information Screen UAE30101 - MAC Input - Cost Item Information is showing the same cost item numerous times. One office in Alabama has 3 cost items, 1 is showing 10 times, another 6 times, and another 2 times. I checked my files on Herbert Garner, Jr. Last 4 digits 0625, under Loan No. 41-07, and he has 1 cost item listed 3 times. I don't think it is a data problem as I did a listdata of the A.UA.CST file and there are 9 deleted records and 1 active record. Also, you select the cost item to update on this same screen. You enter an "S" to select the loan and hit enter. It takes you to UAE30102. You are required to enter the Type Code and the Effective date and hit enter to update. It takes you back to UAE30101 and shows the Type code and effective date you entered with the "S" still in the Selection column for the loan you just updated. The "S" should be removed at this point. Then you do a Cmd5 to update. It takes you back to UAE30101 which is correct. If you select the same loan number again, and go into the cost item, the type code and	A		Input System
193	298508	Limited Resource Worksheet Calculation Problem: Step 2, Period at Existing Rate, is not calculating the number of days correctly when the borrower is coming off a full deferral. The reason for the error is because the installment record does not show any installments during the deferral, therefore it is using the loan close date. If we use the loan close date, the number of days totaled for Step 2 + Step 3 should never be over 547 days (18 months). If we use the Last Payment Date, then the total of Step 2 + 3 would be 365 days. To fix this problem, the program that determines what date to use in Step 2 will need to be expanded to calculate the last payment date if the total of Step 2 + 3 days is more than 547 days. If calculated, the payment date to use would be one year prior to next Payment due date.	A	12/26/02: After receiving feedback from Kim on previous work on this item, made corresponding changes to the interactive part of the LRR worksheet system that have been made to the printed LRR worksheet. Notified T. Brown that programs ready for A/T. Sent to A/T on 12/30/02.	Limited Resource

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219	309494	Problem with the Limited Resource Interest Rate Change process: Carroll, AR When changing Limited Resource Interest Rate to a Regular Interest Rate, the Regular Interest Rate is not prefilling and also when they do put in the New Interest Rate they are receiving the message "Interest Rate cannot be greater than regular rate".	A	Acceptance Testing	Limited Resource
207		Develop a mainframe process to extract information from a file provided by the PLAS system and put it into a delimited format file. The new file will be used to provide information to the NRCS' Multi-Agency Security Solution.	A	12/19/02: Changed application to add a field on output file for each of the four logon ID prefixes that can be selected for output. Also, user codes were placed into alpha order & an additional code ("O" – Other) was added to list. The ADPS-ScrtY-INDCTR-CDE-205 was added to output file & expanded from a single digit to a two-digit field. Created file of users with Organization Structure code of "0" per Gary Klemme's request. E-mailed resulting files to Jim McCoy, & e-mailed file of selected records to Gary.	Mainframe
229	311149	Johnson County Missouri sent borrowers to Lafayette County Missouri and ATV records were not received at the receiving site. The receiving site cannot access the records of a specific borrower that was received during the transfer due to the missing ATV records.	A	1/24/03: Investigated, then manipulated some data and had Virgie delete a file to fix the problem. This should close out the ticket.	Move
142		Capability to extract data from MAC AgCredit data is not available. It was to be done with the conversion from the 3B2, but it was put on hold. Then it was to go on the Web Aug 2001, and that could not be done. Now it is Aug 2002 and the field still needs to be able to get information out. A report similar to the 3B2 1951-S questions report is needed in order to track the number of borrowers serviced in 1951-S. Justification: To correct a deficiency that has existed since conversion from the 3B2.	A	9/27/02: Completed an impact document for this project, including an estimate of the time required to complete it.	Report
182		Missing Detail on the Security Servicing Application Report	A	Acceptance Testing. Will go out when Subordination process is released.	REPORT
211		Some application reports appear to still have some problems with numbers received and numbers carried over being consistent with the detailed reports (UAA917-R008, UAA919-R009, etc.). Add the column "CARRY OVER" to the UAA912-R010 optional page report "Fund Code Summary For Fiscal Year XXXX" for consistency in numbers shown for applications.	A	Acceptance Testing	Report
215		A report is needed to specify term limits for all borrowers. Currently the user must access the BBI screen for each borrower which is time consuming. A report would list all borrowers with outstanding direct or guaranteed loans, their case number, and the limits reached for D-OL, G-OL, and D-FO. They would be able to select a detailed report that would show the loans received that affected each term limit such as fund code, loan number, loan date, and loan amount, or just a summary report that showed the number of years left for each term limit. They should also be able to select all borrowers or just a single borrower. If they select a single borrower, it can be a borrower that may or may not have active loans.		1/10/03: The interactive program & associated OCL proc (UAA9AA) have been developed & unit tested. Report program currently under development. UAB982 is being modified as part of another project (Item # 216) that B. Cooney is working. It was decided that this project be suspended until Bob completes modifications to UAB982.	Report
221	309151	Harrison, IN There is a borrower showing on their Restructured report who has not been restructured (Flinn Farms). Terry has a copy of the report and listdatas. Virgie is asking the county to send in their A.UA and Name and Address files.	A	Acceptance Testing	Report
222	307198	Graves, KY County is having some problems getting a guaranteed loan off their unprocessed report. Terry Brown doesn't have any of the information on this problem. Check with Pam Haston or Lenox.	A	12/27/02: Investigated problem w/ Lenox Irby. Accessed Graves County, KY computer. Determined why the 2 downloaded LNG records were not matching LNG records on the A.UA.LNG file in the county. It appears the LOAN-OBL-NBR has been switched between the 2 downloaded LNG records. Unsure what to do, so checking w/ T. Brown.	Report
225		Develop a replacement for the existing "Report of Unprocessed Direct Loan/Guaranteed Loan" report. The new report is to be titled "Report of Unprocessed Downloaded PLAS Information" and will list suspended GLS Application (APP) records, Basic Borrower	A	Acceptance Testing	Report

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227	306351	Borrower Management Report. The Guaranteed Loan Amount is not computing correctly. It should be calculating the same as the Borrower Liability Loan Screen (UAA60505) on the Basic Borrower Information.	A	Acceptance Testing	Report
232		Installment Set-aside Information Report UAA95F-R006 (1) When borrower has more than 1 installment set-aside on the same loan, the "Total Unpaid Interest Set-aside" field on the report shows the total interest for both installments. It is suppose to be split out to show only the unpaid interest for each installment. (2) The "Cumulative Deferred Interest Paid Amount" field on the report is showing the Deferred Non-Capitalized Interest. I'm not sure if this is a data problem or if the report is looking at the wrong field in theISA record.	A		Report
36		Add capability to record In Lieu financing statements and tie them back to the financing statements it replaced or amended.	A	Still in Development and integration testing	Security Instr
29	None	Develop subordination process to record subordinations and attach to security instruments. Also add capability to record when subordination has been paid in full and provide a report of all subordinations for tracking purposes. The selection criteria for the existing Security Servicing Report is also being fixed.	A	Acceptance Testing	Security Serv
220		Change to Subordination: Involves the Security Application Types. Remove type code B and convert all the B's that are out here now to "S". Workload made a change and they don't want them separated out by normal income security vs basic security. Now they look at the collateral code to see if it is chattel vs real estate.	A	Acceptance Testing	Security Servicing
226	310137	Benton, IA: They are getting the message "UAB902 Start failed with LND with Key 1605747960105004" during Start of Day. Mike H. looked at the LND file with Virgie. He said the LND file will need to be brought in to fix the problem.	A		Start of Day
206	307402	WLS 1036 Guarantee Conditional Comittment is not automatically generated or completed. FLP requires County Office to track the conditional commitment timeframe. The commitment date and Number of days it is good for is entered on Screen UAA22002. Correct process to generate WLS1036 when these 2 fields are completed with the due date of the WLS 1036 being the date of commitment + the number of days Commitment effective. Complete once the loan note or contract of guarantee is completed on Screen UAA22004. Also, if the application is deleted, the generated WLS1036 will also be deleted.	A	Acceptance Testing	WLS