

**FLP Direct Loan Servicing
Five-Year Executive Summary**

Caseload Summary:

Fiscal Year	Direct Loan Program		
	Number of Borrowers	Number of Loans	Outstanding Portfolio
2016	79,245	138,711	\$10,072,691,842
2017	82,897	143,293	\$10,797,124,680
2018	85,641	146,019	\$11,436,895,493
2019	87,578	148,085	\$12,249,506,823
2020	88,826	149,688	\$13,584,062,975

Delinquency Summary:

Fiscal Year	Direct Loan Program	
	Amount Delinquent	Delinquency Rate
2016	\$514,834,992	5.1
2017	\$532,266,038	4.9
2018	\$534,422,258	4.7
2019	\$554,738,848	4.5
2020	\$581,361,195	4.3

Loss Summary:

Fiscal Year	Direct Loan Program	
	Loss Amount	Loss Rate
2016	\$50,571,597	0.6
2017	\$68,032,062	0.7
2018	\$66,245,894	0.6
2019	\$59,432,900	0.5
2020	\$66,225,103	0.6