For: State and County Offices, NRCS, and RD

Non-FSA Access to Business Partner

Approved by: Associate Administrator for Operations and Management

1 Overview

A Background

MIDAS Release 2.0 Business Partner will:

- become the system of entry and the system of record for all FSA customer data
- include increased functionality for the processing and storing of Customer Relationship Management (CRM) Business Partner customer records.

B Purpose

This notice informs State and County Offices of:

- non-FSA employee user access to CRM Business Partner records
- view-only access to SCIMS for all users.

2 Non-FSA Access to Business Partner

A Non-FSA Employee User Access

Currently, non-FSA (such as NRCS) groups have “view”, “maintain”, and “create” access in SCIMS. When Business Partner becomes the system of entry, all current SCIMS users will not have create or maintain access to customer records in SCIMS. Non-FSA users will not have view, create, or maintain access to Business Partner. The development work to provide non-FSA users access to Business Partner will be:

- completed during the Operations and Maintenance phase
- deployed in a future release.

County Office employees will be responsible for timely entering or updating customer information for NRCS applicants, according to 1-CM, paragraphs 750 and 751.

Disposal Date: September 1, 2015

Distribution: State Offices; State Offices relay to County Offices, NRCS, and RD
Non-FSA Access to Business Partner (Continued)

B View-Only Access to SCIMS

All FSA and non-FSA users will have view-only access to SCIMS. NRCS will be able to continue to view the customer data in SCIMS; however, creating new records or updating existing records will need to be completed by an FSA user with access to CRM as described in subparagraph A.

3 Action

A State and County Office Action

State and County Offices should share this notice with RD and NRCS Offices.