May 2020

USDA Service Centers Open for Business by Phone Appointment Only

New Farmers.gov Feature Helps Producers Find Farm Loans that Fit Their Operation

Supervised Credit

Washakie-Hot Springs County FSA Updates

USDA Service Centers Open for Business by Phone Appointment Only

U.S. Department of Agriculture Service Centers are encouraging visitors to take precautionary measures to help prevent the spread of coronavirus.

The Washakie-Hot Springs County USDA Service Center will continue to be open for business by phone appointment only and field work will continue with appropriate social distancing. While our program delivery staff will continue to come into the office, they will be working with our producers by phone, and using online tools whenever possible. All Service Center visitors wishing to conduct business with the Farm Service Agency, Natural Resources Conservation Service, or any other Service Center agency are required to call to schedule a phone appointment.

Farm Service Agency: (307) 347-2456 extension 2
Natural Resources Conservation Service: (307) 347-2456 extension 3
Rural Development: (307) 347-2456 extension 4
Washakie County Conservation District: (307) 347-2456 extension 101

Employees may also be contacted by email at the following email address:

Lisa Bower – lisa.bower@usda.gov
Bill Morrison – bill.morrison@usda.gov

Washakie-Hot Springs County FSA Office

208 Shiloh RD
Worland, WY 82401

Phone: 307-347-2456
Fax: 855-415-3445

County Executive Director:
Lisa Bower

Farm Loan Manager:
Bill Morrison
Tracy Neidig, FLOT

Program Technicians:
Teresa Shelton
Kelli Emmett

County Committee:
Julie Haun, Chairperson
Kirk Toman, Vice-Chairperson
Jim Butterfield, Member
Everett Jones, Member
Arnold Pennoyer, Member
Next County Committee Meeting: Tentatively June 10, 2020 at 1:00 P.M.

Teresa Shelton – teresa.shelton@usda.gov
Tracy Neidig – tracy.neidig@usda.gov
Kelli Emmett – kelli.emmett@usda.gov

Online services are available to customers with an eAuth account, which provides access to the farmers.gov portal where producers can view USDA farm loan information and payments and view and track certain USDA program applications and payments. Through FSA’s website, customers with an eAuth account can apply for certain programs and view FSA data on FSAfarm+, including farm records and maps. Online NRCS services are available to customers through the Conservation Client Gateway. Customers can track payments, report completed practices, request conservation assistance, and electronically sign documents. Customers who do not already have an eAuth account can enroll at farmers.gov/sign-in.

For the most current updates on available services and Service Center status visit farmers.gov/coronavirus.

New Farmers.gov Feature Helps Producers Find Farm Loans that Fit Their Operation

A new online tool can help farmers and ranchers find information on U.S. Department of Agriculture (USDA) farm loans that may best fit their operations. USDA has launched the new Farm Loan Discovery Tool as the newest feature on farmers.gov, the Department’s self-service website for farmers.

USDA’s Farm Service Agency (FSA) offers a variety of loan options to help farmers finance their operations. From buying land to financing the purchase of equipment, FSA loans can help. Compared to this time last year, FSA has seen an 18 percent increase in the amount it has obligated for direct farm ownership loans, and through the 2018 Farm Bill, has increased the limits for several loan products.

USDA conducted field research in eight states, gathering input from farmers and FSA farm loan staff to better understand their needs and challenges.

How the Tool Works
Farmers who are looking for financing options to operate a farm or buy land can answer a few simple questions about what they are looking to fund and how much money they need to borrow. After submitting their answers, farmers will be provided information on farm loans that best fit their specific needs. The loan application and additional resources also will be provided.

Farmers can download application quick guides that outline what to expect from preparing an application to receiving a loan decision. There are four guides that cover loans to individuals, entities, and youth, as well as information on microloans. The guides include general eligibility requirements and a list of required forms and documentation for each type of loan. These guides can help farmers prepare before their first USDA service center visit with a loan officer.

Farmers can access the Farm Loan Discovery Tool by visiting farmers.gov/fund and clicking the “Start” button. Follow the prompts and answer five simple questions to receive loan information that is applicable to your agricultural operation. The tool is built to run on any modern browser like Chrome, Edge, Firefox, or the Safari browser, and is fully functional on mobile devices. It does not work in Internet Explorer.

About Farmers.gov
In 2018, USDA unveiled farmers.gov, a dynamic, mobile-friendly public website combined with an
authenticated portal where farmers will be able to apply for programs, process transactions, and manage accounts.

The *Farm Loan Discovery Tool* is one of many resources on farmers.gov to help connect farmers to information that can help their operations. Earlier this year, USDA launched the *My Financial Information* feature, which enables farmers to view their loan information, history, payments, and alerts by logging into the website.

USDA is building farmers.gov for farmers, by farmers. In addition to the interactive farm loan features, the site also offers a Disaster Assistance Discovery Tool. Farmers can visit [farmers.gov/recover/disaster-assistance-tool#step-1](http://farmers.gov/recover/disaster-assistance-tool#step-1) to find disaster assistance programs that can help their operation recover from natural disasters.

With feedback from customers and field employees who serve those customers, farmers.gov delivers farmer-focused features through an agile, iterative process to deliver the greatest immediate value to America’s agricultural producers – helping farmers and ranchers do right, and feed everyone.

For more information or to locate your USDA Service Center, visit [farmers.gov](http://farmers.gov).

---

### Supervised Credit

Farm Service Agency (FSA) Farm Loan programs are considered supervised credit. Unlike loans from a commercial lender, FSA loans are intended to be temporary in nature. Therefore, it is our goal to help you graduate to commercial credit, and our farm loan staff is available to help borrowers through training and credit counseling.

The FSA team will help borrowers identify their goals to ensure financial success. Through this process, FSA staff will advise borrowers in developing strategies and a plan to meet your operation’s goals and graduate to commercial credit. Ultimately, the borrower is responsible for the success of the farming operation, but FSA’s staff will help in an advisory role to provide the tools necessary to help you achieve your operational goals and manage your finances.

For more information on FSA farm loan programs, visit [fsa.usda.gov](http://fsa.usda.gov).

---

Persons with disabilities who require accommodations to attend or participate in this meeting should contact Lisa Bower at 307-347-2456 extension 2 or Federal Relay Service at 1-800-877-8339.

---

USDA is an equal opportunity provider, employer and lender. To file a complaint of discrimination, write: USDA, Office of the Assistant Secretary for Civil Rights, Office of Adjudication, 1400 Independence Ave., SW, Washington, DC 20250-9410 or call (866) 632-9992 (Toll-free Customer Service), (800) 877-8339 (Local or Federal relay), (866) 377-8642 (Relay voice users).