

UNITED STATES DEPARTMENT OF AGRICULTURE

Farm Service Agency
Washington, DC 20250

General Program Administration 1-FLP (Revision 1)	Amendment 126
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Approved by: Acting Deputy Administrator, Farm Loan Programs



Amendment Transmittal

A Reason for Amendment

Subparagraphs 5 B and C have been amended to update NFAOC contacts.

Page Control Chart		
TC	Text	Exhibit
	1-11 through 1-14	

4 FLP Organizational Structure (Continued)

E LSPMD Contacts (Continued)

Guaranteed Loan Servicing and Inventory Property Management Branch FAX Number 202-720-5804		
Name	Title	Phone Number
Jeff King	Branch Chief	202-720-1651
Polly Anderson	Senior Loan Officer	202-720-2558
Patricia Elzinga	Senior Loan Officer	202-690-1729
Sharon Harris	Senior Loan Officer	202-401-0191
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Theresa Null	Senior Loan Officer	202-720-7862
Cynthia Van Nostrand	Senior Loan Officer	202-720-0900
Megan Everswick	Loan Officer	202-720-7205

5 NFAOC Contacts

A NFAOC Contact Information

The following provides name, address, telephone, and FAX numbers for the main points of contact in NFAOC.

Note: There are now different contacts for Direct Loan Servicing and Guaranteed Loan Servicing.

B Direct Loan Servicing

The following provides the Direct Loan Servicing address.

For USPS Delivery	For FedEx or UPS Delivery
USDA, RURAL DEVELOPMENT, NFAOC, FaSB, FC-1311 BUILDING 104 4300 GOODFELLOW BLVD # 1321 SAINT LOUIS MO 63120-1703	USDA, RURAL DEVELOPMENT ATTN: <i>(Insert Name)</i> , NFAOC, FaSB, FC-1311 BUILDING 105E - DOCK DELIVERY 4300 GOODFELLOW BLVD ST. LOUIS, MO 63120

5 NFAOC Contacts (Continued)

B Direct Loan Servicing (Continued)

The following provides contact information for the Direct Loan, FaSB.

Direct Loan, FaSB			
ECM FAX Number 314-457-4539			
Name	Title	Phone Number	State Assignment
Cynthia Haas	Branch Chief	314-457-4121	
Shantaye Gladney	Lead Accountant	314-679-6716	
Sharon Maull	Lead Accountant	314-457-4146	
Betty Nunnery	Accountant	314-679-6850	
Kathryn White	Accountant	314-679-6837	
Tracy Bozzo	Accounting Technician	*--314-457-4193--*	GA, IA, KY, UT, VI
Kathleen Farid	Accounting Technician	314-679-6826	CO, FL, IL, ME, ND, OR, TN, VT, WY
Karen King	Financial Specialist	*--314-679-6830--*	PR
Lawrence Mullen	Accounting Technician	314-679-6834	*--KS, MA, MI,--* MO, MT, PA, RI, SC, WV, WI
Barbara Lee	Accounting Technician	314-679-6846	AZ, CT, IN, LA, NH, NM, OK, SD, VA
Byron Luster	Accounting Technician	314-679-6848	*--AR, ID, MS, NE,--* NV, NJ, OH, WA, GU, WP
Susan Pennock	Accounting Technician	314-679-6835	AL, AK, CA, DE, HI, *--MD, MN, NC,--* NY, TX

C Guaranteed Loan Servicing

The following provides the Guaranteed Loan Servicing address.

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For USPS, FedEx, or UPS Delivery
USDA, Rural Development Farm and Community Services Branch, FC-1321 NFAOC, Building 104 4300 Goodfellow Blvd St. Louis, MO 63120

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5 NFAOC Contacts (Continued)

C Guaranteed Loan Servicing (Continued)

The following provides contact information for the Guaranteed Loan, FCSB.

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Guaranteed Loan, FCSB Main Line 314-457-6402 ECM FAX Number 314-457-4539			
Name	Title	Phone Number	Assignments
Sharon Sachs	Branch Chief	314-679-6804	
Christine Knecht	Lead Accountant	314-457-4301	IA, MS, NE
Richard Lahr	Lead Accountant	314-457-4206	
Kim Dixon	Accountant	314-457-4325	RD programs only.
Paul Quante	Accountant	314-679-6836	Farm Loan Programs.
Jeanine Shoults	Accountant	314-457-4201	RD programs only.
Kyle Logan	Accounting Technician	314-679-6847	FL, ID, IL, MN, NY, OH, OR, UT, WA, PR
Mary Jordan	Accounting Technician	314-679-6831	AK, AZ, CO, CT, DE, GA, HI, KS, ME, MD, MA, MT, NV, ND, RI, SC, SD
Barbara Jungenberg	Accounting Technician	314-679-6805	AL, AR, IN, KY, LA, MI, MO, NJ, TX, WY
Linda Willman	Accounting Technician	314-679-6853	CA, NC, NH, NM, OK PA, TN, VA, VT, WI, WP, WV, VI

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D Debt Collection

The following provides DCIB address.

For USPS Delivery	For FedEx or UPS Delivery
USDA, RURAL DEVELOPMENT, NFAOC, DCIB, FC-1331 BUILDING 104 4300 GOODFELLOW BLVD # 1331 SAINT LOUIS MO 63120-1703	USDA, RURAL DEVELOPMENT ATTN: <i>(Insert Name)</i> , NFAOC, DCIB, FC-1331 BUILDING 105E - DOCK DELIVERY 4300 GOODFELLOW BLVD ST. LOUIS, MO 63120

5 NFAOC Contacts (Continued)

D Debt Collection (Continued)

The following provides contact information for DCIB.

DCIB Telephone Number 314-679-6870 ECM FAX Number 314-457-4478 FAX Number 314-679-6871			
Name	Title	Phone Number	Assignments
Karen Campbell	Branch Chief	314-679-6861	
Mariella Harstick	Accountant	314-679-6863	Internal Administrative Offset
Wyvone Haymon	Accountant	314-679-6864	TOP Timeline Notifications and ADPS Screen Messages; Cross Servicing * * * Cash
--Shanna Jones	Accountant	314-457-4027	Cross Servicing Referrals; FSA-2721--
Katina Mims	Accountant	314-679-6833	TOP Referrals, Weekly Updates and Cash; Credit Bureau Reporting
Charles Spencer	Accountant	314-679-6868	*--TOP Refunds, FSA-2722--*
Karen Johnisee	Financial Specialist	314-679-6865	Federal Salary Offset; Cross Servicing Proof of Debt/Disputes; CAIVRS

E Program Reporting

The following provides PRB address.

For USPS Delivery	For FedEx or UPS Delivery
USDA, RURAL DEVELOPMENT, NFAOC, PRB, FC-1332 BUILDING 104 4300 GOODFELLOW BLVD # 1332 SAINT LOUIS MO 63120-1703	USDA, RURAL DEVELOPMENT ATTN: <i>(Insert Name)</i> , NFAOC, PRB, FC-1332 BUILDING 105E - DOCK DELIVERY 4300 GOODFELLOW BLVD ST. LOUIS, MO 63120