

FFAS Human Resources Division Directory of Services

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Office of the Director (OD)		
Last/ First (Name)	Phone #	Function
Whitaker, Jacqueline Director	202-401-0089	Ensure an effective and efficient human resources management program
Neal, LeMont SPHR Associate Director	202-401-0089	Administer human capital management programs, performance outcome, and knowledge management
Barlow, Joanna Assistant to the Director	202-401-0225	Organization development and transformation
Duncan, Whilemenia HR Specialist	816-823-4669	Communications
Jackson, Angela Program Analyst	202-401-0089	Liaison to the Director and Associate Director, maintain HRD Project Plan in SharePoint, and prepare HRD budget projections
Executive Services Staff (ESS)		
Flores, Lisa HR Specialist	202-401-0516	FFAS Executive Services and Pay and Compensation Policy
Fallin, Cynthia HR Assistant	202-401-0581	Assistance with Executive Services Staff and Policy and Accountability Branch
Administrative Hearings and Conflict Management Staff (AHCMS)		
Last/ First (Name)	Phone #	Function
Guberman, Mark Branch Chief	202-401-0684	Supervision of AHCMS operations
Herzog, Judith HR Specialist	202-401-0616	Litigation of cases before the EEOC, MPSB, FSGB, DAFO and other administrative entities
Irving, Nayoka HR Specialist	202-401-0613	Litigation of cases before the EEOC, MPSB, FSGB, DAFO and other administrative entities
Jacobs, Gail HR Specialist	202-401-0623	Litigation of cases before the EEOC, MPSB, FSGB, DAFO and other administrative entities
Lowe, Pat HR Specialist	202-401-0620	Alternative Dispute Resolution <ul style="list-style-type: none"> • Service Areas: FSA and RMA
Seastrum, Irene HR Specialist	202-401-0641	Workplace Violence and Prevention Program for FFAS, Manages the MOU with Federal Occupational Health Service
Welker, Shari HR Specialist	202-401-0643	Alternative Dispute Resolution <ul style="list-style-type: none"> • Service Areas: FSA and RMA
Akintewe, Latoya HR Assistant	202-401-0601	Processes garnishment actions for FFAS, coordinates EEO investigation requests, implements payment terms of settlement agreements

Talent Acquisition Branch (TAB)		
Last/ First (Name)	Phone #	Function
Brady, Ranay Acting Branch Chief	816-926-6118	Supervision of TAB operations and Customer Service Advocate
White, Nicole HR Specialist	202-401-0571	Disability Employment Program Manager Reasonable Accommodation Coordinator - WDC
Classification and Position Management Section (CPMS)		
Peterson, Latrisha Section Head	816-823-2483	Supervision of Classification and Position Management Section Service Area: <ul style="list-style-type: none"> • FSA: SE Area
Davila-Brownlee, Denise HR Specialist	816-926-1199	Classification, compensation, pay administration, position management, and organizational design Service Areas: <ul style="list-style-type: none"> • FSA: MW Area • RMA
Hill, Tonya HR Specialist	816-926-6636	Classification, compensation, pay administration, position management, and organizational design Service Areas: <ul style="list-style-type: none"> • FSA: APFO, ITSD, NE and NW Areas

Talent Acquisition Branch (TAB) (Continued)

Classification and Position Management Section (CPMS) (Continued)

Last/ First (Name)	Phone #	Function
McDaniel, Tamara HR Specialist	816-823-5202	Classification, compensation, pay administration, position management, and organizational design Service Areas: <ul style="list-style-type: none"> • FSA: OBF, EPD, AMD, MSD, DACO, KCCO and SW Area
Wells, Shenita HR Specialist	202-401-0568	Classification, compensation, pay administration, position management, and organizational design Service Areas: <ul style="list-style-type: none"> • FSA: OA, OCR, OEA, OBPI, EPAS, DAFLP, DAFO, DAM, HRD, and DAFP (except APFO)
Nedelco, Susan HR Assistant	816-926-2692	Classification, compensation, pay administration, position management, and organizational design (GS-08 and below) Service Areas: <ul style="list-style-type: none"> • FFAS mission area

Delegated Examining Section (DES)

Schmidt, Debbie Section Head	816-823-3999	Supervision of the Delegated Examining Section
Byers, Vera HR Specialist	816-926-1710	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FSA: APFO, OBF, SW and NW Areas
Davis, Ashinta HR Specialist	816-926-6526	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FSA: ITSD, MW and NE Areas
Gibbs, Sandra HR Specialist	816-823-2002	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FAS • FSA: AMD, MSD and SE Area • Service Agencies: NRCS and Soils Inventory
Mansker, Karen HR Specialist	816-926-2833	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FSA: OA, OCR, OEA, OBPI, EPA, DACO, KCCO, DAFL, DAFO, DAFP, DAM, HRD and EPD • RMA
Shakur, Marcia HR Specialist	816-823-1955	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • Service Agencies: RD, ARS, and FS
Hayes, Cassandra HR Specialist (Student Intern)	816-926-1715	Recruitment and Placement (GS-1101-8 and below) Service Areas: <ul style="list-style-type: none"> • All FSA States
Custer, Janet HR Assistant	816-926-6781	Recruitment and Placement (GS-8 and below excluding 1101 series) Service Areas: <ul style="list-style-type: none"> • FSA: OA, OCR, OEA, EPA, OBPI, DACO, KCCO, DAFL, DAFO, DAFP, DAM, HRD, EPD, AMD, MSD, ITSD, MW, NE, and SW Areas • RMA • Service Agency: NRCS
Rinaldi, Maria HR Assistant	816-926-6781	Recruitment and Placement (GS-8 and below excluding 1101 series) Service Areas: <ul style="list-style-type: none"> • FAS • FSA: APFO, OBF, NW and SE Areas • Service Agencies: RD, ARS, and FS

FSA and RMA Services Section (FRSS)

Nolan, Jeana Acting Section Head	816-926-2829	Supervision of FSA and RMA Services Section and Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FSA: ITSD
Boggs, Lisa HR Specialist	202-401-0562	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FSA: DAFLP, MSD, DAFO, and DAFP (except APFO)
O'Meara, Adriane HR Specialist	202-401-0519	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FSA: DACO, DAM, EPAS, EPD, OCR, OEA, and OBPI
Owens, Reda HR Specialist	202-401-0524	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FSA: AMD and OBF

Talent Acquisition Branch (TAB) (Continued)

FSA and RMA Services Section (FRSS) (Continued)

Last/ First (Name)	Phone #	Function
Starr-Beauford, Renee HR Specialist	816-926-2831	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • RMA • Reasonable Accommodation Coordinator - KC
Wheeler, Jr., Michael HR Specialist	816-823-1895	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FSA: APFO, HRD, and KCCO
Brown, Priscilla HR Assistant	202-401-0438	Administrative and limited technical support Service Areas: <ul style="list-style-type: none"> • FSA - WDC
Kary, Jr., Ernest HR Assistant	816-823-2303	Process personnel and payroll documents Service Areas: <ul style="list-style-type: none"> • FSA: ITSD and KCCO
Kube, Mikka HR Assistant	816-926-2595	Administrative and limited technical support Service Areas: <ul style="list-style-type: none"> • FSA and RMA - KC
Nichols-Barton, Gail HR Assistant	816-926-6709	Processing personnel and payroll documents Service Areas: <ul style="list-style-type: none"> • FSA: APFO and HRD • RMA
Smith, LaShawn HR Assistant	202-401-0670	Processing personnel and payroll documents Service Areas: <ul style="list-style-type: none"> • FSA: AMD, DACO, DAFO, DAFLP, DAM, EPAS, EPD, MSD, OBF, OCR, OEA, OBPI, and DAFP (except APFO)

State and County Services Section (SCSS)

Schofield, Vickie Acting Section Head	816-926-6668	Supervision of State and County Services Section and Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FSA: SW Area
Dienhart, Doug HR Specialist	816-926-3152	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FSA: SE and NE Areas
Mahone, Melissa HR Specialist	816-926-1712	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FSA: MW Area
Taylor, Dorothy HR Specialist	816-926-2169	Recruitment and Placement Service Areas: <ul style="list-style-type: none"> • FSA: NW Area
Boose, DeAnna HR Assistant	816-823-1958	Clerical and limited technical support
Dempsey, Carleen HR Assistant	816-823-2003	Recruitment and Placement (GS-8 and below) Service Areas: <ul style="list-style-type: none"> • FSA: NW and SE Areas Summer Intern Program Coordinator Service Areas: <ul style="list-style-type: none"> • FSA: State Offices and Kansas City (excluding OBF)
Ritchie, Diane HR Assistant	816-926-6185	Recruitment and Placement (GS-8 and below) Service Areas: <ul style="list-style-type: none"> • FSA: SW, MW, and NE Areas
Rogers, Deborah Lead HR Assistant	816-926-6148	Lead, Customer Support Help Desk – eOPF, EmpowHR, Epic, EPP, and Personnel Security
Crook, Connie HR Assistant	816-823-2304	Customer Support Help Desk – EmpowHR, Epic, EPP, and Personnel Security Service Areas: <ul style="list-style-type: none"> • FSA: NW and SW Areas
Lee, Deborah HR Assistant	816-823-3997	Customer Support Help Desk – EmpowHR, Epic, EPP, and Personnel Security Service Area: <ul style="list-style-type: none"> • FSA: SE Area and WDC
Ramey, Loretta HR Assistant	816-823-2043	Customer Support Help Desk – EmpowHR, Epic, EPP, and Personnel Security Service Areas: <ul style="list-style-type: none"> • FSA: NE and MW Areas

Employee/Labor Relations and Benefits Branch (ELRBB)

Last/ First (Name)	Phone #	Function
Joice, Noreen Acting Branch Chief	816-823-3144	Supervision of ELRBB, HRD operations
Cain, Clifton HR Specialist	816-823-5076	Advice and guidance on Employee and Labor Relations issues and development of performance elements and standards Service Areas: <ul style="list-style-type: none"> • FSA: MI, OK, WA, WI, WY, and STL Offices • RMA: Central Regional Compliance Office, Oklahoma City, OK RO, Spokane, WA RO, and Research and Development Office
Hill, Patricia HR Specialist	816-926-2632	Advice and guidance on Employee and Labor Relations issues and development of performance elements and standards Service Areas: <ul style="list-style-type: none"> • FSA: AZ, CA, MS, MO, PR, SC, ITSD • RMA: Western Regional Compliance Office and Davis, CA RO
Hippe, John HR Specialist	816-823-5178	Advice and guidance on Employee and Labor Relations issues and development of performance elements and standards Service Areas: <ul style="list-style-type: none"> • FSA: OBF-KC, AR, GA, NV and TX • RMA: Southern Regional Compliance Office, Valdosta, GA RO, and Jackson, MS RO
Jones, Holiday HR Specialist	202-401-0608	Advice and guidance on Employee and Labor Relations issues and development of performance elements and standards Service Areas: <ul style="list-style-type: none"> • FSA: VA, OH and NE Areas • RMA: HQ
Lundergan, Jeremy HR Specialist	816-926-6015	Advice and guidance on Employee and Labor Relations issues and development of performance elements and standards Service Areas: <ul style="list-style-type: none"> • FSA: HRD-KC, APFO, AK, HI, ID, IL, LA, NM, ND, OR, and UT • RMA: Northern Regional Compliance Office and St. Paul, MN RO
Richbow, Theresa HR Specialist	202-401-0624	Advice and guidance on Employee and Labor Relations issues and development of performance elements and standards Service Areas: <ul style="list-style-type: none"> • FSA: HQ, AL, FL, NC, and TN • FAS: HQ
Schwamberger, Vanessa HR Specialist	202-401-0632	Advice and guidance on Employee and Labor Relations issues and development of performance elements and standards Service Areas: <ul style="list-style-type: none"> • FSA: HQ, IN and KY • FAS: HQ
Simmons, David HR Specialist	816-823-3145	Advice and guidance on Employee and Labor Relations issues and development of performance elements and standards Service Areas: <ul style="list-style-type: none"> • FSA: MSD and AMD – KC, MN, MT, NE and SD • RMA: Eastern Regional Compliance Office, Raleigh, NC RO and Billings, MT RO
White, Charlene HR Specialist	816-823-1411	Advice and guidance on Employee and Labor Relations issues and development of performance elements and standards Service Areas: <ul style="list-style-type: none"> • FSA: CO, IA, KS, and KCCO • RMA: Midwest Regional Compliance Office, Topeka, KS RO, and Springfield, IL RO
Littles, Wanda HR Assistant	816-823-2042	Branch support for ELRBB

Employee/Labor Relations and Benefits Branch (ELRBB) (Continued)

Benefits and Performance Management Section (BPMS)

Last/ First (Name)	Phone #	Function
Brown, Stephanie Sybil Section Head	202-401-0694	Supervision of Benefits and Performance Management Section (includes Awards and Work Life Programs)
Brooks, Theresa HR Assistant	202-401-0682	Length of Service Awards Service Areas: <ul style="list-style-type: none"> • RMA, FSA, and FAS Awards and Performance Processing Service Areas: <ul style="list-style-type: none"> • Headquarters • FSA • RMA Gainsharing Service Area: FFAS Union Dues (Enrollment and Cancellation): FFAS Headquarters
Candler, Dana HR Assistant	816-926-6117	Retirement, awards, leave transfer, leave, workers' compensation, time and attendance coordinator Service Areas: <ul style="list-style-type: none"> • FSA: KCITSD, KCCO, MW and SE Areas Life changes (forms) for benefits Service Areas: <ul style="list-style-type: none"> • KCCO, ITSD, MW and SW Areas Enrollment and cancellation of union dues Service Areas: <ul style="list-style-type: none"> • FSA-KC and RMA-KC
Facey, Natasha HR Specialist	202-401-0687	Foreign Service Retirement Awards Program Manager <ul style="list-style-type: none"> • Service Area: FFAS Suggestion program, Administrator and Secretary Awards Ceremony, Foreign Language Incentive Awards, troubleshoot and oversee performance and awards processing <ul style="list-style-type: none"> • Service Area: FFAS mission area
Gepford, Patty HR Assistant	816-926-6259	Retirement, awards, leave transfer, workers' compensation, time and attendance coordinator, open enrollment and life changes for benefits Service Areas: <ul style="list-style-type: none"> • FSA: MSD, AMD, HRD, BUD-KC, Finance, RMA-KC, APFO, NW, SW, and NE Areas Enrollment and cancellation of union dues Services Areas: <ul style="list-style-type: none"> • FSA: KC and STL • RMA
Green, Dorothy OCC Health Nurse	816-823-1365	Health services, blood drives, health screenings, Lunch and Learn Seminars, Emergency Response System <ul style="list-style-type: none"> • Service Area: Kansas City Complex
Hensley, Darla HR Specialist	202-401-0681	Retirement and benefits counseling (i.e., Health Insurance, Life Insurance, Thrift Savings Plan), and unemployment compensation <ul style="list-style-type: none"> • Service Area: FFAS mission area
McBride, Juliet HR Specialist	202-401-0683	Safety and health, Employee Assistance Program, Wellness, and Work/life Programs (i.e. Eldercare, nursing mothers, grandparents, domestic violence, adoption) <ul style="list-style-type: none"> • Service Area: FFAS mission area

Employee/Labor Relations and Benefits Branch (ELRBB) (Continued)

Benefits and Performance Management Section (BPMS) (Continued)

Last/ First (Name)	Phone #	Function
Muther, Barbara OCC Health Nurse	816-823-1011	Health services, blood drives, health screenings, Lunch and Learn Seminars, Emergency Response System <ul style="list-style-type: none"> • Service Area: Kansas City Complex
Ruiz, Maria HR Specialist	202-401-0685	OWCP, childcare, RMA and FSA Awards, and performance processing, professional liability insurance <ul style="list-style-type: none"> • Service Area: FFAS mission area
Watkins, Linda HR Specialist	202-401-0688	Time and attendance, work schedules, leave, leave transfer and leave bank <ul style="list-style-type: none"> • Service Area: FFAS mission area
Watts, Kedra SCEP	202-401-0678	Leave transfer and leave bank program, WebTA, Professional Liability Insurance, Retirement Keepsakes and Certificates <ul style="list-style-type: none"> • Service Area: FFAS mission area

Foreign Agricultural Services Branch (FASB)

Last/ First (Name)	Phone #	Function
Campbell, Sheila Branch Chief	202-401-0145	Supervision of FAS HRD operations
Armstrong, Audrey Customer Service Advocate	202-401-0167	FAS Customer Service Advocate, Foreign Service, and Provincial Reconstruction Team Ombudsman
Jones, Lynn HR Specialist	202-401-0648	Staffing – Merit Promotion <ul style="list-style-type: none"> • Service Areas: OAO, OCRA
Owens, Lisa HR Specialist	202-401-0192	Classification and Staffing <ul style="list-style-type: none"> • Service Areas: OFSO, FSO, Provincial Reconstruction Teams
Powell, Miyoshi HR Specialist	202-401-0165	Classification and Staffing <ul style="list-style-type: none"> • Service Areas: OCBD and FAS Schedule B Authority
Sizer, Nikia HR Specialist	202-401-0176	Classification and Staffing and Student Programs <ul style="list-style-type: none"> • Service Areas: OA, OTP, OSTA
Young, Lynett HR Specialist	202-401-0170	Classification and Staffing <ul style="list-style-type: none"> • Service Areas: OA, OGA, ONA
Gougisha, Jonathan HR Assistant	202-401-0473	Administrative and staffing support - FAS
Jefferson, Geavonta HR Assistant	202-401-0154	Staffing and Classification support for FAS and processing for Foreign Service
Williams, Karen HR Assistant	202-401-0663	Processing - FAS

Leadership and Employee Development Branch (LEDB)

Last/ First (Name)	Phone #	Function
Montgomery, Tom Branch Chief	202-401-0332	Supervision of LEDB operations
Bailey, Arlene HR Specialist	202-401-0339	County Committee Members Training Program, Training Policy Handbook – Coordination, Individual Development Plans, National FSA Management Field Training Program <ul style="list-style-type: none"> • Service Area: FSA National Technician Training Program, OPM Federal Executive Institute, SES Candidate Development Program <ul style="list-style-type: none"> • Service Area: FFAS mission area
Coram-Howard, Tanya HR Specialist	202-205-3782	Aspiring Leader Program, Career Development Center Operations, New Leader Program, Long Term Training Approval Process <ul style="list-style-type: none"> • Service Area: FFAS mission area District Director Training Program and Outplacement Program <ul style="list-style-type: none"> • Service Area: FFAS mission area

Leadership and Employee Development Branch (LEDB) (Continued)

Last/ First (Name)	Phone #	Function
Eddleman, Velerie HR Specialist	816-926-7449	AgLearn Administrator, Individual Development Plans/Need Assessment, Mentoring Programs (Adult and Youth) Service Areas: <ul style="list-style-type: none"> • FSA and RMA Leadership Development Program Service Areas: <ul style="list-style-type: none"> • FSA: KCCO and MSD • RMA
Foster, Tracy HR Specialist	202-401-0350	Invitation to Excellence: Leading in FSA Program, Manages the AgLearn SF-182's Process, and OPM Management Development Center Seminars <ul style="list-style-type: none"> • Service Area: FSA
Hubbard, Marie HR Specialist	202-401-0373	AgLearn Administrator and E*Learning Initiatives/Training, Multimedia Training Program Development <ul style="list-style-type: none"> • Service Area: FFAS mission area
Logan, Shannon HR Specialist	202-401-0347	New Employee Orientation, Project and Program Assistance, HR Transformation Plan Assistance <ul style="list-style-type: none"> • Service Areas: FFAS mission area
Marincic, Brian HR Specialist	202-401-0353	Career Enhancement Training, Executive Leadership Program, and Executive Potential Program <ul style="list-style-type: none"> • Service Areas: FFAS mission wide Farm Loan Program Training Program and Credit and Financial Analysis Training <ul style="list-style-type: none"> • Service Areas: FSA
Nelson, Mark HR Specialist	816-926-3420	AgLearn Administrator Service Areas: <ul style="list-style-type: none"> • FSA and RMA Coordinates Training, Procurement of Training <ul style="list-style-type: none"> • FSA: KC and STL
Parrott, Tammi HR Specialist	816-926-7992	Training Information and Reporting, Unity Day Celebration/Diversity (KC), \$25,000 Warrant Training <ul style="list-style-type: none"> • Service Area: Kansas City
Plaza, Bessy HR Specialist	202-401-0365	AgLearn Lead (FFAS), E*Learning Initiatives/Training, Human Capital Management Initiatives, Multimedia Training Program Development <ul style="list-style-type: none"> • Service Area: FFAS mission area
Tucker, Nicole HR Specialist	202-401-0366	Foreign Language Training, Legis Fellows Program, National Security Executive Leadership Seminar (State Dept.), OPM Management Development Centers, Mike Mansfield Program <ul style="list-style-type: none"> • Service Area: FAS
Witmer, Cindy HR Specialist	816-926-2500	AgLearn Administrator, Certified Government Financial Managers Program, COTR Training, Financial Management Modernization Initiative Training <ul style="list-style-type: none"> • Service Area: FSA
Andrew, Darlene HR Assistant	202-401-0343	Process SF-182's Training Form Requests (schedule training courses, payment, vendor invoices, etc, training information) <ul style="list-style-type: none"> • Service Area: FSA

Policy and Accountability Branch (PAB)		
Last/ First (Name)	Phone #	Function
Boyd, Barbara Branch Chief	202-401-0389	Supervision of PAB operations
Barnes, Janice HR Specialist	202-401-0391	Recruitment, Staffing, and Employment Program Policy
Brown, Susan HR Specialist	202-401-0517	Benefits, Work-life, Safety and Health and Training Policy
Farley, Bobbie HR Specialist	202-401-0436	Executive Services Classification, Classification and Organization Structure and Personnel Security Policy
Flores, Lisa HR Specialist	202-401-0516	Executive Services and Pay and Compensation Policy
Hunter, Pat HR Specialist	202-401-0432	Evaluation, Reviews and Audits, Performance Management and Awards Policy
Sweet, Jennifer HR Specialist	202-401-0090	FSA County Office Personnel Classification, Employment and Pay Policy
Fallin, Cynthia HR Assistant	202-401-0581	Assistance with Executive Services and Policy and Accountability Branch

Human Capital Strategic Planning and Initiatives Branch (HCSPIB)		
Last/ First (Name)	Phone #	Function
Shibelski, Paul Branch Chief	202-205-9188	Supervision of HCSPIB Operations, HC Governance, and Strategic Recruitment
Provost, Yolanda HR Specialist	202-205-9282	HR Strategic Planning, Strategic Recruitment, Performance Management, and Employee Engagement
Alejandro, Vilma Personnel Psychologist	202-401-0313	Organizational Analysis, Succession Planning, and Metrics and Assessment Development
Bowen, Julie HR Specialist	816-926-1717	Strategic Planning, HC Governance, Workforce Planning, and Succession Planning
Coley, Tonique HR Specialist	202-401-0392	Strategic Recruitment, Workforce Planning, Strategic Planning, and Employee Engagement
Deming, Mark Program Analyst	816-823-5208	Strategic Planning, HC Governance, Workforce Planning, and Succession Planning
McClain, Mondina HR Specialist	202-401-0515	Strategic Recruitment, Workforce Planning, Strategic Planning, and Employee Engagement
Trout, Joice HR Specialist	816-823-2302	Strategic Planning, HC Governance, Workforce Planning, and Succession Planning

Human Resources Information Systems Branch (HRISB)		
Last/ First (Name)	Phone #	Function
Wisey, Crystal Branch Chief	202-401-0209	Supervision of HRIS including eOPF, Personnel Security, HR Reporting and Data Requests, NFC Liaison for EmpowHR, EPIC, EPP, Payroll and Processing System Change Requests, Web 52, Exit Interview System, Executive Information System
Fernandez, Tatjana HR Specialist	202-401-0231	Creates HR reports and analyzes HR data for FFAS mission area
Gressen, Lisa HR Specialist	202-401-0654	Personnel Security: eQIP (OPM's investigation portal), fingerprints, background investigations, security clearances, reinvestigations, and WebSETS (investigation tracking) (FAS – fingerprints and NACIs only)
Leaman, Jonathan IT Specialist	202-690-2908	HRD's Website administrator and ITSD liaison for HR systems
Roberson, Lolita HR Specialist	202-401-0629	Process and initiate background investigations, review and adjudicate NACIs
Torres, Olga HR Specialist	202-401-0235	Exit Interview, Web52, Executive Information System, HRD's SharePoint site administrator
Williams, Tonya HR Specialist	202-401-0244	Electronic Official Personnel Folder (eOPF)
Young, Rande HR/IT Specialist	202-401-0267	Agency Lead for EmpowHR, Agency Liaison to NFC for Payroll and Personnel System Change Requests
McLean, Shakita Office Automation Assistant	202-401-0212	Assists with Personnel Security document tracking and distribution