

For: State and County Offices

Guaranteed Loan Debt Collection Improvement Act (DCIA) Dashboard

Approved by: Deputy Administrator, Farm Loan Programs



1 Overview

A Background

FSA has arranged for Tableau licenses to be available to all FSA employees. Data and reports made available through Tableau Dashboards continue to be developed to support workload and caseload management.

A FLP Dashboards User Guide has been developed as a training resource for FLP Dashboards. Additional training and information for users will be provided during the monthly office hour [Teams meeting](#).

Additionally, the Program Operations and Appraisals Division (POAD) continues to convert GLS WebFocus reports to Tableau Dashboards to mitigate loss of data as support for GLS WebFocus reports ends. As a result, POAD retired the GLS corresponding reports for the new dashboard on December 30, 2024.

B Purpose

This notice provides:

- recently released Dashboard description with retired GLS WebFocus reports
- guidance on how to submit Dashboards feedback
- links for the Dashboards, updated FLP Dashboards User Guide, and Tableau Dashboards trainings.

C Contact

Direct questions about this notice to the Reporting Team, POAD, by e-mail to SM.DAFLP.DataAnalytics@usda.gov.

Disposal Date	Distribution
December 1, 2025	State Offices; State Offices relay to County Offices

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2 Dashboard Information

A Recently Released Dashboard

All Dashboards are available at [Dashboards-FSA Landing Page](#).

On November 22, 2024, the Guaranteed Loan Debt Collection Improvement Act (DCIA) Dashboard was released. This Dashboard enables users to analyze the guaranteed loan debt collections and receivables with the following tabs.

Tab Name	Description
Debt Offset Status Overview Tab	A visualization to analyze loan debt offset activity and tracking of established debt receivables.
Debt Collection Overview Tab	An overview of debt collection types and visually compares number of debtors, loans, and collections on heatmap by state or county.
Receivable Details Tab	A report of debt receivable accounts that includes terminated loans eligible for offset, debt offset and referral status details, number of years since last collection details, and write-off information at the loan and debtor level.
Offset Collection, Refund & Claim Details Tab	A report of individual collections, refunds, and claims processed on debt offset accounts.

The Guaranteed Loan Debt Collection Improvement Act (DCIA) Dashboard tabs replace certain GLS WebFocus reports. The following table provides a list of tabs and the corresponding reports being phased out.

Guaranteed Loan Debt Collection Improvement Act (DCIA) Dashboard Tab Name	GLS WebFocus Reports Being Phased Out
Debt Offset Status Overview Tab	<ul style="list-style-type: none"> • GLSDC05 – Debts Eligible for Offset Where No Receivable Has Been Established-Summary • GLSDC06 – Debts Eligible for TOP But Not Yet Referred-Summary • GLSDC07 – Debts Which Will Not be Referred for IAO/TOP Offset-Summary • GLSDC08 – Debts Referred for IAO/TOP Offset-Summary • GLSDC09 – Debts Deleted from IAO/TOP Offset-Summary • GLSDC12 – Debts Eligible for IAO But Not Yet Referred-Summary

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2 Dashboard Information (Continued)

A Recently Released Dashboard (Continued)

Guaranteed Loan Debt Collection Improvement Act (DCIA) Dashboard Tab Name	GLS WebFocus Reports Being Phased Out
Debt Collection Overview Tab	<ul style="list-style-type: none"> • GLSDC10 – Offset Collections-Summary • GLSDC14 – Offset Collections/Refund-Summary • GLS 5109 – Offset Collections Refunds and Claims Summary Report
Receivable Details Tab	<ul style="list-style-type: none"> • GLSDC05A – Debts Eligible for Offset Where No Receivable Has Been Established-Detail • GLSDC06A – Debts Eligible for TOP But Not Yet Referred-Detail • GLSDC07A – Debts Which Will Not be Referred for IAO/TOP Offset-Detail • GLSDC08A – Debts Referred for IAO/TOP Offset-Detail • GLSDC09A – Debts Deleted from IAO/TOP Offset-Detail • GLSDC12A – Debts Eligible for IAO But Not Yet Referred-Detail • GLSDC53 – Offset Status Detail Report • GLSDC54 – Inactive Receivables Report
Offset Collection, Refund & Claim Details Tab	<ul style="list-style-type: none"> • GLSDC10A – Offset Collections-Detail • GLSDC14A – Offset Collections/Refund-Detail • GLS5109A – Offset Collections Refunds and Claims Detail Report

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2 Dashboard Information (Continued)

B Dashboard Feedback

POAD is actively seeking feedback related to the functionality of the Dashboards and the data that they replace.

For issues when using the Dashboards send feedback to the Dashboard Analytics Group by e-mail to SM.DAFLP.DataAnalytics@usda.gov.

C FLP Dashboards User Guide

The FLP Dashboards User Guide is available on the FLP Systems Manual page at [FLP Dashboards User Guide](#) and includes a section for each Dashboard, including the new Guaranteed Loan Debt Collection Improvement Act (DCIA) Dashboard, and provides:

- overview of key report terms
- Dashboard functionality
- Dashboard reporting options.

D Tableau Dashboard Trainings

Tableau Dashboard trainings are recorded and posted to the Continuing Education section in the FLP Dashboards folder of the [FLP Training SharePoint](#). Future microlearning training videos for each Dashboard will also be posted on the SharePoint site.