

For: State and County Offices

Maintenance Support for IBM AS/400 Processors

Approved by: Deputy Administrator, Management



1 IBM AS/400 Processors

A

Background

Recently several State Offices were contacted by an IBM representative about maintenance support for the IBM AS/400 processors. The maintenance was to be effective after the expiration of the current warranty period.

The AS/400's have been purchased under FSA delivery order #43-3151-0-0803, placed against NASA contract #NAS5-96004. The warranty period for the IBM AS/4000 processors will not expire until December 31, 2001. Before the expiration of the current warranty coverage, a national contract will be awarded to ensure maintenance will be provided on a continuous basis.

B

Purpose

This notice:

- provides a contact point for maintenance services on all IBM AS/400 processors
- ensures separate maintenance contracts are **not** issued by any State or County Office.

C

Contact

If there are any questions about maintenance services for the IBM AS/400 processors, contact Jack Krueger, KC-ITSDO at 816-926-1731.

Disposal Date	Distribution
January 1, 2002	State Offices; State Offices relay to County Offices