

For: Washington, DC, and State and County Offices

2010 Survey for FSA GIS Program and Applications

Approved by: Associate Administrator for Operations and Management



1 Overview

A Background

FSA is required to measure the performance of IT systems and investments as part of the Capital Planning Process. To successfully address the performance of the GIS program and its applications within FSA business operations, ITSD has designed a survey to be administered to County Office users and State GIS support personnel, asking how FSA’s GIS program and software performs against their expectations and needs. This information will be used in the annual Exhibit 300 that is submitted to OMB and is crucial to receiving ongoing budget support for the program. The survey results will form the baseline for measuring GIS’s success at integrating GIS into FSA business operations in the future.

B Purpose

This notice provides information about the 2010 survey for FSA GIS program and applications that:

- will consist of 13 questions plus a number of open-ended comments and should take approximately 10-20 minutes to complete
- is hosted on the GIS Office Sharepoint site
- can be accessed from the respondents’ desktops; the following link to the survey will be sent to each participant
<https://fsa.sc.egov.usda.gov/mgr/GIS/surveys/Lists/GIS%20Program%20Performance%20Survey%202010/overview.aspx>.

The survey participants will come from the following 3 FSA populations:

- County Office GIS users
- State Office GIS personnel who support County Office users
- Washington, DC, CEPD, PECD, and PSD program staffs that sponsor the GIS applications.

Disposal Date	Distribution
August 1, 2010	Washington, DC, and State Offices; State Offices relay to County Offices

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1 Overview (Continued)

B Purpose (Continued)

All State Office GIS personnel will be surveyed. In addition, a random selection of County Office sites will be generated at the National Office and communicated to the State GIS personnel. The targeted number of County Office sites is 350. After sites have been selected, the State GIS personnel will identify a minimum of 1 user, who is engaged in using GIS at each of the selected County Office sites to take the survey. On average, there will be 7 sites per State selected.

The survey needs to be completed by **COB July 16, 2010**.

C Contacts

Direct questions about this notice to any of the following project leads:

- Deborah Staples by telephone at 202-720-0781
- Ting Dai by telephone at 202-720-0212
- Sherman Pitman by telephone at 816-926-2623.

2 Action

A Washington, DC, Action

Washington, DC, shall e-mail:

- FSA State GIS specialists and/or FSA State GIS coordinators a list of selected County Office sites for the survey within each State
- FSA State GIS specialists and/or FSA State GIS coordinators a link for the survey
- selected Washington, DC, PECD, CEPD, and PSD program staff a link for the survey.

Selected Washington, DC, PECD, CEPD, and PSD program staff shall take the survey by accessing the survey over the Internet with the provided link.

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2 Action (Continued)

B State Office Action

State Offices shall notify each selected County Office site that this is an anonymous survey and a minimum of 1 person, but preferably 2, shall take the survey.

Note: Respondents should be staff who uses the GIS applications the most. The survey shall be accessed over the Internet with the provided link.

State GIS specialists and/or State GIS coordinators should take the survey by accessing the survey over the Internet with the provided link.

C County Office Action

County Office selected staff shall take the survey after being notified of the activity by the State Office, within the given timeframe.