

For: FSA Employees

FSA Web-Based Application Maintenance

Approved by: Associate Administrator for Operations and Management



1 Application Maintenance

A Background

FSA uses USDA eAuthentication (eAuth) to provide single sign-on access to users of web-based applications. USDA recently upgraded to eAuth v2 to maintain currency with security protocols. All USDA agencies are required to convert to the upgraded eAuth.

B Purpose

This notice informs FSA users about:

- FSA application maintenance required to complete the upgrade to eAuth v2
- availability of FSA web-based applications.

C Application Use During Maintenance

FSA’s applications will be upgraded to eAuth v2 beginning February 12 through 17, 2015.

On February 12 and 13, 2015, FSA web-based software applications may experience slowness and delays.

FSA web-based software applications will **not** be available beginning February 13, 2015, at 3 p.m. CST and are scheduled to be available February 17, 2015, at 5 a.m. CST.

Beginning February 17, 2015, if you have difficulty logging in to FSA web-based applications, contact USDA International Technology Services service desk by telephone at 1-877-873-0783 or by entering a request in to the Remedy problem tracking system.

If you have trouble with any shortcuts, use the FSA Applications page on the FSA Intranet at <http://fsaintranet.sc.egov.usda.gov/fsa/applications.asp> to access the application.

D Contact

For questions about this notice, contact William Hardrict by e-mail to william.hardrict@kcc.usda.gov.

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