

**For:** State and County Offices

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**Contacting the National Office For eLDP Questions**

**Approved by:** Deputy Administrator, Farm Programs

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**1 eLDP Questions**

**A Background**

Questions continue to arise from State and County Offices about the following:

- eLDP profiles
- eLDP applications
- LDP daily rates
- eLDP NPS issues
- eLDP subsidiary (AGI, eligibility) issues
- eLDP network/telecommunications problems
- eLDP policy issues.

County Offices are contacting Kansas City personnel when problems arise who then refer those questions to applicable persons in the National Office. The questions from the State and County Offices result in a delay in responding back to the States in a timely matter.

In some cases there are telecommunication problems impacting all Internet connectivity for a specific office or all offices in a particular State that can be resolved by or referred to State Office ITS specialists.

There have been many NPS related questions about if/when payments were made, certification and signing problems with assignments, receivables, etc.

Many problems are reported when the Kansas City subsidiary data does not match the SCIMS data for a particular producer, resulting in messages indicating: "There is no data on the permitted entity file," in addition to various eligibility related questions.

<b>Disposal Date</b>	<b>Distribution</b>
June 1, 2006	State Offices; State Offices relay to County Offices
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**Notice LP-2009**

**1 eLDP Questions (Continued)**

**B Purpose**

This notice informs State and County Offices who to contact for specific eLDP questions and concerns in the National Office.

**C Contacts**

State Offices shall direct questions about eLDP's according to the following.

<b>Program Area</b>	<b>Contact Person</b>	<b>Phone</b>	<b>E-mail</b>
eLDP Policy	Kimberly Graham	202-720-9154	<b>kimberly.graham@wdc.usda.gov</b>
eLDP Automation (except cotton)	Laura Schlote	202-720-7785	<b>laura.schlote@wdc.usda.gov</b>
eLDP Automation (cotton)	Julie Floriani	202-720-8374	<b>julie.floriani@wdc.usda.gov</b>
LDP Rates (wool, mohair, honey, pulse crops)	Asime Atyboyedia	202-720-8223	<b>asime.atyboyedia@wdc.usda.gov</b>
LDP Rates (except wool, mohair, honey, pulse crops)	Tom Fink	202-720-8701	<b>tom.fink@wdc.usda.gov</b>
Network problems	Help Desk	800-255-2434	
NPS problems	Debbie Simmons	703-305-1309	<b>debbie.simmons@wdc.usda.gov</b>
Subsidiary/Eligibility/ Permitted Entity Problems	<p>County Offices shall refer subsidiary problems to their State Office subsidiary specialist.</p> <p>State Office subsidiary specialists needing guidance should contact PECD.</p> <p><b>Note:</b> Data from the entity file is uploaded twice a week. Data is not available immediately after it is loaded in the entity or joint operation file or the combined producer file on the System 36. The process can take anywhere from 4 to 7 days before the data will be available.</p>		