

For: FSA and RMA Managers

**Realigning National Office and Kansas City
Employee and Labor Relations Customer Service Areas**

Approved by: Deputy Administrator, Management



1 Overview

A Background

FSA, HRD is restructuring operations in the National Office Employee and Labor Relations Branch (ELRB) and the Kansas City Employee Relations Section (ELRS) to better serve customers.

The primary benefit to our FSA field customers will be one-stop service for both county and federal issues. In addition, HRD anticipates an increase in availability and accessibility of an employee relations office with operating hours within each time zone. Further, there may be some cost savings in that the close proximity of the servicing offices may reduce travel expenses and time delays.

B Purpose

This notice:

- informs employees about realigning employee and labor relations staffs
- defines servicing areas and provides contact information for servicing specialists for each area.

C Contact

Managers should contact the appropriate servicing Human Resources Specialist according to Exhibit 1 or 2.

D Effective Date

The realignment was effective October 29, 2006.

Disposal Date	Distribution
November 1, 2007	All FSA and RMA Managers; State Offices relay to County Offices

Notice PM-2562

1 Overview (Continued)

E Labor-Management Obligations

Where exclusive representation exists, bargaining may be requested to the extent allowed by applicable statutes. Where contract language already addresses these policies and procedures for bargaining unit employees, contract language prevails.

2 Restructuring and Customer Service Geographic Realignment

A National Office ELRB and Kansas City ELRS Customer Base Realignment

HRD, ELRB (National Office) will restructure its customer base assignment to support managers located in the Northeast, Southeast, and Midwest regions of the United States. HRD, ELRS (Kansas City) will service the Northwest and Southwest regions, including Puerto Rico and the State of Missouri.

B Disposition of Existing Cases

During the transition period, cases will be transferred between the 2 offices. However, cases that are nearing the end of a process or currently in litigation will not be transferred between offices.

HRD appreciates your patience during this period of transition and looks forward to better servicing customers.

**Employee and Labor Relations Section, Kansas City Human Resources Office
 Noreen Joice, Chief, ELRS
 816-823-3144 (Telephone)
 816-926-6156 (FAX)**

Employee and Labor Relations		
Servicing Area	Servicing HR Specialist	Telephone Number
South Dakota Oklahoma	Clif Cain	816-823-5076
Missouri Puerto Rico California Arizona	Patti Hill	816-926-2632
Texas Nevada	John Hippe	816-823-5178
Nebraska Montana Washington Wyoming	David Simmons	816-823-3145
Kansas Colorado	Charlene White	816-823-1411
North Dakota Idaho Utah Oregon New Mexico Hawaii Alaska APFO	Vacant	816-926-6643

**National Office Employee and Labor Relations Branch
 Andrea Brown, Chief ELRB
 202-401-0684 (Telephone)
 202-205-3781 (FAX)**

Employee and Labor Relations		
Servicing Area	Servicing HR Specialist	Telephone Number
National Office and RMA	Mark Guberman	202-401-0615
	Alana Montas	202-401-0622
Northeast Region (CT, DE, MA, ME, MD, NH, NJ, NY, PA, RI, VT, and WV)	Holiday Jones	202-401-0608
Southeast Region (ER: AL, AR, FL, GA, KY, LA, MS, NC, SC, TN, VA, and VI) LR: FSA and RMA	Evester Edd	202-401-0609
	Theresa Richbow	202-401-0624
Midwest Region (IA, IL, IN, MI, OH, and WI)	Vanessa Schwamberger	202-401-0632
	Vacant	TBD
Litigation		
Judith Herzog		202-401-0616
Ejike Obineche		202-401-0623
Vacant		TBD