

**For:** Tobacco State and County Offices

**National Tobacco Processing Center (NTPC) Call Center**

**Approved by:** Acting Deputy Administrator, Farm Programs



**1 Overview**

**A Background**

Beginning November 1, 2008, NTPC will no longer provide call center support for TTPP.

All calls related to quota holder and/or producer inquiries, successor-in-interest, and 1099's will be directed to the applicable FSA office.

NTPC will continue to work with County Offices on payment eligibility issues and unique situations that must be corrected or handled through County Offices after the issue has been reported through their normal problem reporting procedure as outlined at the OCIO website at [http://www.ocio.net.usda.gov/ocio/its\\_ep/its\\_get\\_help.html](http://www.ocio.net.usda.gov/ocio/its_ep/its_get_help.html).

**B Purpose**

This notice provides contact information for TTPP calls beginning November 1, 2008.

**C Successor-In-Interest (SII) Participant Contact Information**

Beginning November 1, 2008, matters about SII contracts will be handled by:

Deputy Administrator for Farm Programs  
1400 Independence Ave., SW STOP 0510  
Washington, DC 20250-0510  
Telephone: 202-720-3175  
FAX: 202-720-4726.

Disposal Date	Distribution
November 1, 2009	Tobacco State Offices; State Offices relay to applicable County Offices

## **Notice TB-1264**

### **2 Action**

#### **A County Office Action**

County Offices shall address:

- quota holder and producer issue calls as necessary
- 1099 calls according to FI directives.

#### **B State Office Action**

If there are questions about this notice, State Offices shall contact Misty Jones, DAFP, at 202-720-3996.