USDA Launches New Online Scheduling Tool to Better Serve Farmers and Ranchers

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(Washington, D.C., July 6, 2026) - The U.S. Department of Agriculture is putting farmers first by offering them a new option to schedule appointments online with their local Farm Service Agency (FSA) office. Following a successful pilot program, FSA is now using a digital appointment platform across the agency to allow producers to make farm program or farm loan appointments online at their convenience.

"Farmers and ranchers work around the clock and should be able to schedule appointments with their local offices at their convenience," said FSA Administrator Bill Beam. "This new online scheduling option gives producers another way to connect with their local FSA office to access the programs and services they depend on. It's one more step in our commitment to putting farmers first."

Producers can schedule appointments through FSA's digital platform, Microsoft Bookings, using a mobile device, tablet, laptop or desktop computer. To assist producers in finding their local FSA office to make an appointment, FSA has also launched a new FSA County Office locator that is searchable by state and by county. Each county office contact page has a unique link for producers to make an appointment online and shows contact information for the local FSA office and the farm loan team. Appointments may be in-person or virtual with the local FSA office depending on producer preference.

Producers can conveniently schedule appointments for a variety of services with both farm program and farm loan staff. The Bookings-based system will automatically send a confirmation email to the producer along with reminder emails for upcoming appointments. Producers still have the option to call or visit their local FSA office in person to make an appointment.

For more information, producers can contact their local FSA office.

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